## **Bus Travel- Frequently Asked Questions**

### Where is the closest bus stop and what time does the bus depart?

Most travel services to St Joseph's College are facilitated by McHarry's bus lines. The McHarry's website has information regarding St Joseph's school bus travel <u>www.mcharrys.com.au</u> – school bus information – search by school.

Alternatively, email info@mcharrys.com.au or phone 5223 2111.

If your area is not serviced by McHarry's bus lines please contact CDC Victoria (formally Benders) <u>www.cdcvictoria.com.au</u> or phone 5240 5000.

For Country bus travel, you will receive a letter from the Regional Contract Bus Coordinator, with details of bus routes and times prior to travel commencement.

#### How will my son know which bus to catch after school?

All buses depart St Joseph's College from the bus set down area, located around the tennis courts on the Aphrasia Street side of the College. For the first few weeks of Term 1, Year 7s are dismissed early to allow them more time to arrive at the bus set down and board the correct bus. Supervising Teachers are located at the bus set down area to assist students with this process.

#### What happens if my son misses the bus after school?

Supervising Teachers do not leave the bus set down area until all students have boarded buses. In the rare case that a student misses his bus he will be sent to College Reception to contact a parent/carer.

#### When will my son receive his Coastal Bus Pass?

If you have submitted your conveyance form to the College, McHarry's bus lines will send out Coastal Bus Passes over the Summer holiday period.

# When will my son be able to purchase his Myki for travel to and from school? (for those other than Coastal and Country travel)

If you reside more than 4.8kms from the College and wish to purchase a yearly or half yearly Myki for your son, a Victorian Student Concession form is required before Myki purchase. Victorian Student Concession forms will be available around mid-January from the College office, train stations and <u>www.ptv.vic.gov</u>

For more information, please refer to the General Bus Information link that was included with your enrolment offer, alternatively go to the College website <u>www.sjc.vic.edu.au</u> student life – student transport

#### If we live less than 4.8kms can my son still travel on the bus?

All students wishing to travel on the bus to and from school, that reside less than 4.8kms from the College are required to hold a valid Myki card.

# If I live more than 4.8kms and my son is not a Coastal or Country traveller how do I receive my bus conveyance reimbursement?

Once you have submitted your completed conveyance form and a copy of your Myki receipt to the College, a claim will be lodged for your bus conveyance.

Claims are made during Term 2 and credits will be applied to your school fee account after funds are received from the government.

Please note the College does not have information in regards to bus routes and times, contact your service provider for this information.

For further information regarding Bus Conveyancing please contact Holly McIntosh fees@sjc.vic.edu.au