

St Joseph's College 135 Aphrasia Street, NEWTOWN, VIC 3220 Accounts Office:

Ph: 03 5226 8111 E: <u>fees@sjc.vic.edu.au</u>

www.sjc.vic.edu.au ABN: 74 114 857 147

Direct Debit Request BUILDING FUND

Parent code (if known):

| Request and Authority to debit the account named below to pay St Joseph's College Geelong | |
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| Request and Authority | |
| to debit | Your Surname or company name |
| | Your Given names or ABN/ARBN "you" |
| | Request and authorise St Joseph's College Geelong, user id 090744 to arrange, through its own financial institution, a debit to your nominated account: \$112.50 per quarter - deducted on 25 February, May, August & November. |
| | This debit or charge will be made through the Bulk Electronic Clearing System (BECS) from <i>your</i> account held at the financial institution you have nominated below and will be subject to the terms and conditions of the Direct Debit Request Service Agreement. |
| Insert the name and address of financial | Financial Institution Name |
| institution at which | Address |
| account is held | |
| Insert details of | Name to an account |
| account to be debited | Name/s on account |
| | BSB Number (Must be 6 Digits) _ _ - |
| | Account Number |
| Acknowledgement | By signing and/or providing us with a valid instruction in respect to your Direct Debit Request you have understood and agreed to the terms and conditions governing the debit arrangements between you and St Joseph's College Geelong as set out in this Request and in your Direct Debit Request Service Agreement. |
| Insert your Signature and address | Signature (by inserting name above you are authorising direct debit) |
| | Address |
| | Date// |
| Second account signatory (if required) | Signature (by inserting name above you are authorising direct debit) |
| | Address |
| | Date// |

Direct Debit Service Agreement

This is your Direct Debit Service Agreement with St Joseph's College Geelong, user id 090744, ABN 74 114 857 147. It explains what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit provider.

Please keep this agreement for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR authorisation.

Definitions

account means the account held at your financial institution from which we are authorised to arrange for funds to be debited.

agreement means this Direct Debit Request Service Agreement between you and us.

banking day means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.

debit day means the day that payment by you to us is due.

debit payment means a particular transaction where a debit is made.

direct debit request means the Direct Debit Request between us and you.

us or we means St Joseph's College Geelong, user id 090744 (the Debit User) you have authorised by requesting a Direct Debit Request. you means the customer who has signed or authorised by other means the Direct Debit Request.

your financial institution means the financial institution nominated by you on the DDR at which the account is maintained.

1 Debiting your account

1.1 By signing a *Direct Debit Request* or by providing *us* with a valid instruction, *you* have authorised *us* to arrange for funds to be debited from *your account*. You should refer to the *Direct Debit Request* and this *agreement* for the terms of the arrangement between *us* and *you*.

1.2 We will only arrange for funds to be debited from *your account* as authorised in the *Direct Debit Request*.

or

We will only arrange for funds to be debited from *your account* if we have sent to the address nominated by *you* in the *Direct Debit Request*, a billing advice which specifies the amount payable by *you* to *us* and when it is due.

1.3 If the debit day falls on a day that is not a banking day, we may direct your financial institution to debit your account on the following banking day. If you are unsure about which day your account has or will be debited you should ask your financial institution.

2. Amendments by us

2.1 We may vary any details of this agreement or a Direct Debit Request at any time by giving you at least fourteen (14) days written notice.

3. Amendments by you

You may change, stop or defer a debit payment, or terminate this agreement by providing us with at least 3

days notification by writing to St Joseph's College 135 Aphrasia Street, NEWTOWN, VIC 3220

or

by telephoning us on 03 5226 8111 during business hours;

or

arranging it through your own financial institution, which is required to act promptly on your instructions.

4. Your obligations

- 4.1 It is *your* responsibility to ensure that there are sufficient clear funds available in *your* account to allow a *debit payment* to be made in accordance with the *Direct Debit Request*.
- 4.2 If there are insufficient clear funds in your account to meet a debit payment.
- (a) you may be charged a fee and/or interest by your financial institution;
- (b) you may also incur fees or charges imposed or incurred by us; and
- (c) you must arrange for the *debit payment* to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process

the debit payment.

4.3 You should check your account statement to verify that the amounts debited from your account are correct

5 Dispute

5.1 If you believe that there has been an error in debiting your account, you should notify us directly on phone 03 5226 8111 and confirm that notice in writing with us as

soon as possible so that we can resolve your query more quickly. Alternatively you can take it up directly with your financial institution. 5.2 If we conclude as a result of our investigations that *your* account has been incorrectly debited we will respond to *your* query by arranging for *your financial institution* to adjust *your* account (including interest and charges) accordingly. We will also notify you in writing of the amount by which *your account* has been adjusted.

5.3 If we conclude as a result of our investigations that your account has not been incorrectly debited we will respond to your query by providing you with reasons and any evidence for this finding in writing.

6. Accounts

You should check:

- (a) with your financial institution whether direct debiting is available from your account as direct debiting is not available on all accounts offered by financial institutions.
- (b) your account details which you have provided to us are correct by checking them against a recent account statement; and
- (c) with your financial institution before completing the Direct Debit Request if you have any queries about how to complete the Direct Debit Request.

7. Confidentiality

- 7.1 We will keep any information (including *your account* details) in *your Direct Debit Request* confidential. We will make reasonable efforts to keep any such information that we have about *you* secure and to ensure that any of *our* employees or agents who have access to information about *you* do not make any unauthorised use, modification, reproduction or disclosure of that information.
- 7.2 We will only disclose information that we have about you:
- (a) to the extent specifically required by law; or
- (b) for the purposes of this agreement (including disclosing information in connection with any query or claim).

8. Notice

- 8.1 If you wish to notify us in writing about anything relating to this agreement, you should write to St Joseph's College Geelong, 135 Aphrasia Street, Newtown, Vic, 3220
- 8.2 We will notify you by sending a notice in the ordinary post to the address you have given us in the Direct Debit Request.
- 8.3 Any notice will be deemed to have been received on the third banking day after posting